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<tr>
<th>Question/Concern About...</th>
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<tr>
<td><strong>AB 540/Undocumented Students</strong>&lt;br&gt;Support and financial aid for immigrants and undocumented students</td>
<td>Rick Clark, Assistant Vice Provost and Executive Director, Undergraduate Admissions (404) 894-4154, <a href="mailto:rick.clark@admission.gatech.edu">rick.clark@admission.gatech.edu</a>&lt;br&gt;URL: admission.gatech.edu</td>
</tr>
<tr>
<td><strong>Academic Advising</strong>&lt;br&gt;Non-major degree requirements, remediation, undecided/returning students</td>
<td>Beth Spencer, Director, Undergraduate Advising and Transition (404) 385-5644, <a href="mailto:beth.spencer@gatech.edu">beth.spencer@gatech.edu</a>&lt;br&gt;URL: advising.gatech.edu, <a href="mailto:advising@gatech.edu">advising@gatech.edu</a></td>
</tr>
<tr>
<td><strong>Academic Accommodations; Accessibility</strong>&lt;br&gt;ADA/Section 504 advocacy/services for students; event access consultations; assistance/service animals</td>
<td>Anne Jannerone, Assistant Dean of Students and Director, Disability Services (404) 894-2563, <a href="mailto:anne.jannarone@studentlife.gatech.edu">anne.jannarone@studentlife.gatech.edu</a>&lt;br&gt;URL: disabilityservices.gatech.edu, <a href="mailto:dsinfo@gatech.edu">dsinfo@gatech.edu</a>&lt;br&gt;• Alexia Moreland, Testing Center Coordinator, (404) 385-2325, <a href="mailto:alexia.moreland@studentlife.gatech.edu">alexia.moreland@studentlife.gatech.edu</a></td>
</tr>
<tr>
<td><strong>Admissions – Graduate/Professional Programs</strong>&lt;br&gt;Admissions requirements, application procedures</td>
<td>Marla Bruner, Director, Graduate Education (404) 894-0099, <a href="mailto:marla.bruner@grad.gatech.edu">marla.bruner@grad.gatech.edu</a>&lt;br&gt;URL: grad.gatech.edu</td>
</tr>
<tr>
<td><strong>Admissions – Undergraduate Programs</strong>&lt;br&gt;Admission requirements, application procedures</td>
<td>Rick Clark, Assistant Vice Provost and Executive Director, Undergraduate Admissions (404) 894-4154, <a href="mailto:rick.clark@admission.gatech.edu">rick.clark@admission.gatech.edu</a>&lt;br&gt;URL: admission.gatech.edu</td>
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<tr>
<td><strong>Alcohol and Other Drugs - Education/Prevention</strong>&lt;br&gt;Reducing high-risk drinking and associated health risks; addressing drug addiction/abuse</td>
<td>Joi Alexander, Director, Wellness Empowerment Center and Chair of the AOD Prevention Committee (404) 894-2890, <a href="mailto:joi.alexander@gatech.edu">joi.alexander@gatech.edu</a>&lt;br&gt;URL: wellnesscenter.gatech.edu, <a href="mailto:healthy@gatech.edu">healthy@gatech.edu</a></td>
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<tr>
<td><strong>Alcohol and Other Drug Education - Recovery/Treatment</strong></td>
<td>Steedy Kontos, Collegiate Recovery Program Coordinator, Center for Mental Health Care &amp; Resources (404) 894-9171, <a href="mailto:steedy.kontos@studentlife.gatech.edu">steedy.kontos@studentlife.gatech.edu</a>&lt;br&gt;URL: mentalhealth.gatech.edu</td>
</tr>
<tr>
<td><strong>Student Government Association - Undergraduate and Graduate</strong>&lt;br&gt;Student shared governance; student leadership and involvement opportunities</td>
<td>John M. Stein, Associate Vice President for Student Life and Dean of Students - SGA Advisor (404) 894-6367, <a href="mailto:john.stein@gatech.edu">john.stein@gatech.edu</a>&lt;br&gt;URL: sga.gatech.edu, <a href="mailto:sga@gatech.edu">sga@gatech.edu</a></td>
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<td><strong>Athletics – Intercollegiate</strong>&lt;br&gt;Intercollegiate sports programs, athletic aid, game schedules, student tickets, student-athlete eligibility</td>
<td>Joeleen Akin, Senior Associate Athletic Director, Student-Athlete Development, Title IX Coordinator Georgia Tech Athletic Department (404) 894-4462, <a href="mailto:jakin@athletics.gatech.edu">jakin@athletics.gatech.edu</a>&lt;br&gt;URL: ramblinwreck.com</td>
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<td><strong>Basic Needs - STAR</strong>&lt;br&gt;Kelmis Kitchen, Campus Closet, crisis housing, emergency financial Assistance</td>
<td>Steve Fazenbaker, Program Director STAR (Students Temporary Assistance and Resources) (404) 894-7827, <a href="mailto:steve.fazenbaker@studentlife.gatech.edu">steve.fazenbaker@studentlife.gatech.edu</a>&lt;br&gt;URL: star.studentlife.gatech.edu</td>
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<td><strong>Behavior/Conduct of Students</strong>&lt;br&gt;Disruptive behavior, academic dishonesty, bullying, hazing, incivility, other code of conduct violations</td>
<td>Ron Mazique, Associate Dean of Students &amp; Director, Office of Student Integrity (404) 413-1696, <a href="mailto:ronald.mazique@studentlife.gatech.edu">ronald.mazique@studentlife.gatech.edu</a>&lt;br&gt;URL: osi.gatech.edu, <a href="mailto:osi@mail.gatech.edu">osi@mail.gatech.edu</a></td>
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<td><strong>Bookstore</strong>&lt;br&gt;Textbooks, testing supplies, school apparel, educational discount technology purchases, etc.</td>
<td>Reshma Patel, Director, Georgia Tech Barnes &amp; Noble (404) 894-0881, <a href="mailto:reshma.patel@bks.gatech.edu">reshma.patel@bks.gatech.edu</a>&lt;br&gt;URL: gatech.bncollege.com</td>
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<td><strong>Career Development Services</strong>&lt;br&gt;Career exploration, job-search/interview preparation, resume writing, graduate/professional school planning, etc.</td>
<td>James Barricelli, Executive Director, Career Center (404) 894-1345, <a href="mailto:james.barricelli@gatech.edu">james.barricelli@gatech.edu</a>&lt;br&gt;URL: career.gatech.edu, careercenter.gatech.edu</td>
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| **Child Care Services** | Kira Freeman, Assistant Director, Auxiliary Services  
404-249-1500 (Bright Horizons), georgiatech@brighthorizons.com  
**URL:** campusservices.gatech.edu  
**Hours:** Monday – Friday, available from 7AM - 6PM |
| **Services available for children ages 6 months – 5 years for a nominal fee at two child care centers, managed by Bright Horizons Family Solutions and staffed by certified, licensed professionals** | **Application for Graduation:** Reta Pikowsky, Registrar’s Office  
(404) 894-4150, reta.pikowsky@registrar.gatech.edu  
**Commencement Ceremony:** Serena Wallace, Director, Special Events, (404) 385-3426, serena.wallace@comm.gatech.edu |
| **Commencement/Graduation** | **Diversity, Equity & Inclusion**  
Educational programs, training and outreach to improve campus climate and promote equity/inclusion, inclusive of all identities and their intersection  
Stephanie Ray, Associate Dean & Director, Student Diversity Programs  
(404) 894-2561, stephanie.ray@studentlife.gatech.edu  
**URL:** diversityprograms.gatech.edu, inclusion@studentlife.gatech.edu |
| **Counseling and Mental Health Services** | Shannon Croft, Interim Senior Director, Center for Mental Health Care & Resources  
(404) 894-2585, shannon.croft@health.gatech.edu  
**URL:** mentalhealth.gatech.edu |
| **Mental health care, psychological/psychiatric concerns, depression and suicide intervention, healthy relationships, support groups, etc.** | **Dean of Students**  
Student advocacy/support, complaint resolution, crisis/emergency loan funds, referrals from faculty/staff regarding students of concern, etc.  
John M. Stein, Associate Vice President for Student Life & Dean of Students  
(404) 894-6367, john.stein@gatech.edu  
**URL:** studentlife.gatech.edu or studentlife.gatech.edu/services/help-request-forms |
| **Discrimination, Harassment & Retaliation** | **Complaints against a faculty member:** Kyla Ross, Assistant Vice Provost for Advocacy and Conflict Resolution  
(404) 894-2863, kyla.ross@gatech.edu  
**Complaints against a student:** Office of Student Integrity and Dean of Students office through the Public Incident Report  
**All complaints may also be filed with Georgia Tech’s EthicsPoint website.**  
**Chris Griffin, Title IX Coordinator, Equity Programs & Compliance, Institute Diversity, Equity & Inclusion**  
(404)385-5583, chris.griffin@gatech.edu, titleix@gatech.edu  
**URL:** titleix.gatech.edu |
| **Complaints/inquiries by students, employees, or 3rd parties due to any protected class (gender, race, religion, disability, sexual orientation, etc.) under the discrimination policy:** https://www.policylibrary.gatech.edu/employment/equal-opportunity-nondiscrimination-and-anti-harassment-policy |
| **Fee Payment (Bursar)** | Gloria J. Kobus, Bursar  
(404) 894-9396, gloria.kobus@business.gatech.edu  
**URL:** bursar.gatech.edu, bursar.ask@business.gatech.edu |
| **Tuition, fees, refunds, payment** | **Family Educational Rights and Privacy Act (FERPA)**  
Privacy of student records, designation of directory information, release of student records  
Reta Pikowsky, Registrar’s Office  
(404) 894-4150, reta.pikowsky@registrar.gatech.edu  
**URL:** registrar.gatech.edu, comments@registrar.gatech.edu |
| **Financial Aid; Scholarships** | Marie Mons, Director, Office of Scholarships & Financial Aid  
(404) 894-4582, marie.mons@finaid.gatech.edu  
**URL:** finaid.gatech.edu, finaid@gatech.edu |
| **Grants, loans, State University Grants (SUG), scholarships, work-study, Pell** | **Foster Youth (Guardian Scholars) - GT H.U.B**  
Support services for current and former foster youth  
Laci Weeden, Director, Parent & Family Programs  
(404) 385-3919, laci.weeden@studentlife.gatech.edu  
**URL:** parents.gatech.edu |
| **Fraternity & Sorority Life** | Jamison Keller, Assistant Dean of Students & Director, Fraternity & Sorority Life  
(404) 894-9192, jkeller38@gatech.edu  
**URL:** greek.gatech.edu/index.php/home |
| **New member recruitment; anti-hazing initiatives; advising and support for four councils and 52 chapters** | **General Education**  
Baccalaureate degree requirements, degree pathways  
Larry Jacobs, Senior Vice Provost for Education & Learning, Academic Affairs  
(404) 894-2344, laurence.jacobs@gatech.edu  
**URL:** provost.gatech.edu |
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| **Grades** | Reta Pikowsky, Registrar’s Office  
(404) 894-4150,  reta.pikowsky@registrar.gatech.edu  
URL: registrar.gatech.edu, comments@registrar.gatech.edu |
| **Health – Medical Care Services** | Benjamin Holton, Senior Director, Stamps Health Services  
(404) 385-1938,  benjamin.holton@health.gatech.edu  
URL: health.gatech.edu |
| **Health, Wellness & Well-Being – Education and Prevention** | Joi Alexander, Director, Wellness Empowerment Center  
(404) 894-2890,  joi.alexander@studentlife.gatech.edu  
URL: wellnesscenter.gatech.edu, healthy@gatech.edu |
| **Housing** | Jenny Cotton, Senior Director, Housing & Residence Life  
(404) 894-2486,  jenny.cotton@housing.gatech.edu  
URL: housing.gatech.edu |
| **International Students** | Amy Bass Henry, Executive Director,  
Office of International Education  
(404) 894-7475,  amy.henry@oie.gatech.edu  
URL: oie.gatech.edu, info@oie.gatech.edu |
| **Interfaith Support & Spirituality** | Stephanie Ray, Associate Dean & Director, Student Diversity Programs  
(404) 894-2561,  stephanie.ray@studentlife.gatech.edu  
URL: diversityprograms.gatech.edu/initiatives/spirituality |
| **Leadership Development** | • Living Learning Community, Peer Coaching, Grand Challenges: Wes Wynans, Director, Leadership Education & Development  
(404) 717-5156,  wes.wynans@ypss.gatech.edu  
• John Lewis Student Leadership Pathways: Gerome Stephens, Associate Dean of Students & Director, Center for Student Engagement, (404) 894-1936,  estephens34@gatech.edu |
| **LGBTQIA Resources** | Tegra Myanna, Director, LGTBQIA Resource Center  
(404) 385-2679,  tegra@gatech.edu  
URL: lgbtqia.gatech.edu |
| **Library** | Leslie Sharp, Dean, Georgia Tech Library  
(404) 385-7590,  leslie.sharp@gatech.edu  
URL: library.gatech.edu |
| **New Student Programs, Orientation & First-Year Experience** | Cynthia Jennings, Assistant Dean of Students & Director, New Student & Transition Programs  
(404) 894-6897,  cynthia.jennings@studentlife.gatech.edu  
URL: transitionprograms.gatech.edu |
| **Packing and Transportation** | Sherry Davidson, Senior Director  
(404) 894-6080,  sherry.davidson@pts.gatech.edu  
URL: pts.gatech.edu  
• Transit/Paratransit Services – David Crites, Manager, (404) 385-1287,  david.crites@pts.gatech.edu  
• Regional Transit Passes, Biking, Alternative Transportation – Lisa Safstrom, Campus Transit Planner (404) 385-6030,  lisa.safstrom@pts.gatech.edu  
• Parking Enforcement, Facilities & Events – William Boso, Director, (404) 894-3010,  william.boso@pts.gatech.edu  
• Customer Service, Permits, Visitor Information – Keith Trawick, Manager, (404) 385-8155,  keith.trawick@pts.gatech.edu  
• General Support, Customer Service Questions, (404) 894-0061  
• After-Hours, 24/7 Operations Dispatch Support, (404) 385-7275 |
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| **Recreation, Wellness, and Intramural Sports** | Brian Smith, Senior Director, Campus Recreation Center  
(404) 894-3562,  brian.smith@crc.gatech.edu  
URL:  crc.gatech.edu |
| Intramural events, club sports, outdoor, recreation, esports, fitness, physical wellness classes, etc. |                                                                 |

| **Registration and Transcripts**               | Reta Pikowsky, Registrar’s Office  
(404) 894-4150,  reta.pikowsky@registrar.gatech.edu  
URL:  registrar.gatech.edu COMMENTS@registrar.gatech.edu |
| Add/drop, permission numbers, degree progress reports, transcripts, etc. |                                                                 |

| **Residential Life - Housing**                | Sheree Gibson, Director of Residence Life, Housing & Residence Life  
(404) 894-2472,  sheree.gibson@housing.gatech.edu  
URL:  housing.gatech.edu |
| Residential life activities and programs, roommate conflicts, resident assistants, Residence Hall Associations |                                                                 |

| **Safety and Security**                      | Rob Connolly, Chief of Police, Georgia Tech Police Department  
(404) 894-2500,  robert.connolly@police.gatech.edu  
URL:  police.gatech.edu |
| Crime alerts, crime prevention, campus safety, Clery reporting, CARE Escort Program, emergency response, etc. |                                                                 |

| **Service Learning**                         | Jayde Nelson, Program Director, Civic Engagement  
(404) 894-1197,  jnelson324@gatech.edu  
URL:  civic-engagement.gatech.edu |
| Community service learning, internships, civic engagement |                                                                 |

| **Sexual Assault/Rape/Intimate Partner Violence/Stalking Advocacy and Support** | Jennifer Gagen, Voice Advocate, VOICE, Wellness Empowerment Center  
(404) 385-4464,  jennifer.gagen@gatech.edu  
URL:  wellnesscenter.gatech.edu/voice |
| Confidential assistance/advocacy and support for victims/survivors and complainants |                                                                 |

| **Sexual Harassment/Sexual Violence/Title IX - Policy and Prevention** |  
For prevention:  Joi Alexander, Director, Wellness Empowerment Center, joi.alexander@gatech.edu  
For policy:  Chris Griffin, Title IX Coordinator, Institute Diversity, Equity & Inclusion  
(404)385-5583,  chris.griffin@gatech.edu  
URL:  titleix.gatech.edu |
| Reducing gender-based violence, Title IX compliance, implementation of University System of Georgia Board of Regents policy:  
https://www.usg.edu/policymanual/section6/C2655/ |                                                                 |

| **Student Employment**                       | Human Resources  
URL:  hr.gatech.edu/student-employment     |
| Campus student employment, payroll, I-9 verification, etc. |                                                                 |

| **Student Organizations/Student Life**       | Gerome Stephens, Associate Dean of Students & Director, Center for Student Engagement  
(404) 894-1936,  estephens34@gatech.edu  
URL:  studentengagement.gatech.edu |
| Clubs/organizations, student activities/events, fraternity and sorority life, leadership development, hazing prevention, etc.  
(see also “Student Activities and Events”) |                                                                 |

| **Student Outreach and Recruitment**         | Rick Clarke, Assistant Vice Provost & Executive Director, Undergraduate Admissions  
(404) 894-4154,  rick.clark@admission.gatech.edu  
URL:  admission.gatech.edu |
| Campus tours, outreach to high school/community colleges, pre-admission advising |                                                                 |

| **Student Activities and Events**           | Campus & Student Event Centers  
URL:  studentcenter.gatech.edu     |
| Facilities include John Lewis Student Center & Stamps Commons, Exhibition Hall, West Village, the Pavilions and Academy of Medicine; over 50 student-led programs sponsored each year via Student Center Programs Council, or SCPC (see also “Student Organizations/Student Life”) |                                                                 |

| **Study Abroad**                            | Amy Bass Henry, Executive Director, Office of International Education  
(404) 894-7475,  amy.henry@oie.gatech.edu  
URL:  ea.oie.gatech.edu |
<p>| International learning experiences, international exchange programs, first-year experience at GT Europe. |                                                                 |</p>
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<td><strong>Technology Support</strong></td>
<td>Support with academic technology resources for students, digital learning tools and platforms, advising resources and technology support, email access, and wifi connectivity issues.</td>
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</table>
|                          | • Richard Corey, IT Service Delivery Manager, (404) 385-5698, richard.corey@gatech.edu  
|                          | URL: [gatech.service-now.com/continuity](http://gatech.service-now.com/continuity)  
|                          | • Use the service portal to report incidents or request support: [services.gatech.edu/technology](http://services.gatech.edu/technology). Customers can also call 404-385-5555 or send an email to support@oit.gatech.edu. |
| **Tutoring and Academic Support** | Offering skill-based tutoring across multiple disciplines and majors, 1-to-1 tutoring, learning assistance, writing assistance |
|                          | Linda Green, Director, Tutoring Services (404) 894-1951, linda.green@gatech.edu  
|                          | URL: [tutoring.gatech.edu](http://tutoring.gatech.edu) or [communicationcenter.gatech.edu](http://communicationcenter.gatech.edu).  
|                          | • Erica Chaviano, Tutoring Coordinator (404) 894-5738, erica.chaviano@gatech.edu  
|                          | • Melissa Ianetta, Executive Director, Communication Center, (404) 385-3612, melissa.ianetta@lmc.gatech.edu |
| **Veteran Student Services** | Certification of educational benefits, academic support coordination, etc. |
|                          | David Ross, Director, Veterans Resource Center (404) 385-2067, david.ross@studentlife.gatech.edu  
|                          | URL: [veterans.gatech.edu](http://veterans.gatech.edu) |
| **Women’s Advocacy, Resources and Support** | Advocacy and programs on issues related to women and gender equity |
|                          | Melanie DeMaeyer, Assistant Dean of Students & Director, Women’s Resource Center (404) 385-0230, melanie.demaeyer@vpss.gatech.edu  
|                          | URL: [womenscenter.gatech.edu](http://womenscenter.gatech.edu) |

Last Reviewed: November 23, 2022 by the Office of the Vice President for Student Engagement & Well-Being.