QUICK REFERENCE LIST | STUDENT CONCERNS & INQUIRIES Email: $\underline{vp\ sewb@gatech.edu}\ |\ Web: \underline{students.gatech.edu}$

Question/Concern About	Contact
Academic Advising Non-major degree requirements, remediation, undecided/returning students	Lorett Swank, Executive Director, Academic Success & Advising, 404-894-5054, lorett.swank@gatech.edu ; advising@gatech.edu uRL: advising.gatech.edu
	 Also, for historically underserved students (all majors and levels): Sybrina Atwaters, Director, OMED: Educational Services, (404) 894-8746, sybrina.atwaters@omed.gatech.edu URL: omed.gatech.edu
Academic Accommodations; Accessibility Americans With Disabilities Act (ADA) and Section 504 advocacy/services for students; event access consultations; assistance/service animals and emotional support animals (ESA).	Sabrina Barnes, Director, Disability Services (404) 894-2563, sbarnes60@gatech.edu ; dsabilityservices.gatech.edu
	• Testing services: Alexia Moreland, Testing Center Coordinator, (404) 385-2325, alexia.moreland@studentlife.gatech.edu
	 ADA/504 complaints based on disability: Denise Johnson- Marshall, ADA Coordinator, Equity & Compliance Programs, (404) 385-0733, dmarshall@gatech.edu URL: eoc.gatech.edu
Academic Appeals; Academic Grievances	Kyla Ross, Assistant Vice Provost for Advocacy and Conflict
Grade appeals; disputes relating to assessment activities that contribute toward satisfaction of graduation requirements.	Resolution, (404) 894-2863, advocacy@gatech.edu, URL: provost.gatech.edu/reporting-units/advocacy or catalog.gatech.edu/rules/19/ Options include:
	 Informal resolution with the individual faculty member or academic unit If not resolved informally: students may initiate formal grievance process within the next term after grade was earned Consultation with the appropriate unit-level administrator
Admissions - Graduate/Professional Programs	 Request Assistance with Informal Resolution Joy Olabisi, Assistant Vice Provost for Graduate Education, Office
Admissions requirements, application procedures.	of Graduate Education (404) 894-1610, joy.olabisi@gatech.edu URL: grad.gatech.edu
Admissions – Undergraduate Programs	Mary Tipton Woolley, Interim Executive Director, Undergraduate
Admission requirements, application procedures.	Admissions, (404) 894-4154, marytipton.woolley@admission.gatech.edu
Alcohol and Other Drugs - Education/Prevention	URL: <u>admission.gatech.edu</u> Joi Alexander, Director, Wellness Empowerment Center & Chair of
Reducing high-risk drinking and associated health risks; addressing drug addiction/abuse.	the AOD Prevention Committee (404) 894-2890, joi.alexander@gatech.edu; healthy@gatech.edu
Alcohol and Other Drugs - Recovery/Treatment	URL: wellnesscenter.gatech.edu Vidal Annan, Senior Director, Center for Mental Health Care &
Confidential services and support for students with concerns related to substance use.	Resources, (404) 894-9175; (404) 894-2575 for appointments, vidal.annan@studentlife.gatech.edu
Arts; Creative Expression; Performing Arts	URL: mentalhealth.gatech.edu Daniel Parker, Director, Office of the Arts, (404) 894-9195,
Dance, musical and theatrical performances; exhibitions;	daniel.parker@arts.gatech.edu
installations; residencies; and support for student creative development and endeavors	 Renting the Ferst Center Theater or Arts Plaza: Adriana Rosario Perez, Event Coordinator, (404) 385-4684,
	<u>adriana.perez@arts.gatech.edu.</u> Renting the Ferst Center URL: <u>arts.gatech.edu</u>
Athletics - Intercollegiate	Joeleen Akin, Executive Associate Athletic Director for Student-
Intercollegiate sports programs, athletic aid, game schedules, student tickets, student-athlete eligibility, and student-athlete academic support.	Athlete Development & Deputy Title IX Coordinator, Georgia Tech Athletic Department, (404) 213-5248, jakin@athletics.gatech.edu URL: ramblinwreck.com

Question/Concern About... Contact **Basic Needs** Steve Fazenbaker, Program Director for Students Temporary Services for students experiencing food or housing Assistance and Resources (STAR) (404) 894-7827, steve.fazenbaker@studentlife.gatech.edu insecurity, including Klemis Kitchen, Campus Closet, crisis housing, emergency financial assistance, etc. URL: star.studentlife.gatech.edu **Behavior of Students; Conduct of Students** Ron Mazique, Associate Dean of Students & Director, Office of Disruptive behavior, academic dishonesty, bullying, Student Integrity, (404) 413-1696, ronald.mazique@studentlife.gatech.edu, osi@mail.gatech.edu hazing, harassment, incivility, violations of free speech, other code of conduct violations; appeals. **URL:** osi.gatech.edu **Belonging**; Inclusion Kim Harrington, Associate Vice President for Arts, Belonging & Activities, programs, and services for all students that Community aim to improve campus climate, help students find (770) 685-3434, kim.harrington@gatech.edu community on campus, make meaningful connections **URL:** belonging.gatech.edu with others, feel welcomed/included, etc. (see also "Intercultural Education") **Black (African American) Student Resources** Meligha Garfield, Director, Black Culture, Innovation & Technology Recruitment and retention programs that promote (404) 894-8081, <u>mgarfield3@gatech.edu</u> **URL:** boit.gatech.edu academic success, foster belonging/community, support career exploration, and enhance well-being **Bookstore** Reshma Patel, Director, Georgia Tech Barnes & Noble Textbooks, course materials, testing supplies, school (404) 894-2515, reshma.patel@bks.gatech.edu For course materials: gatech.bncollege.com/courseapparel, educational discount technology purchases, etc. material/course-finder **URL:** gatech.bncollege.com **Career Development Services** David Gatson, Executive Director, Career Center, (404) 894-3320, agaston8@gatech.edu, careercenter@gatech.edu Career exploration, job-search/interview preparation, resume writing, career fairs, employer connections, etc., **URL:** career.gatech.edu for undergraduate and graduate students. Also, for historically underserved students (all majors and levels): • Sybrina Atwaters, Director, OMED: Educational Services, (404) 894-8746, sybrina.atwaters@omed.gatech.edu **URL:** omed.datech.edu **Child Care Services** Allison Watkins, Retail Manager, Auxiliary Services, (678) 662-4753, On-campus childcare center for children ages 6 weeks allison.watkins@gatech.edu **URL:** <u>campusservices.gatech.edu/child-care</u> 5 years at discounted rate; managed by Bright Horizons Family Solutions with certified, licensed professionals. Hours: Monday - Friday, available from 7 AM - 6:30 PM Commencement/Graduation Application for Graduation: Reta Pikowsky, Registrar's Office Application for graduation; commencement (404) 894-4150, reta.pikowsky@registrar.gatech.edu ceremonies.(see also "Registration; Transcripts") • Commencement Ceremony: Serena Wallace, Director, Special Events, (404) 385-2638, events@gatech.edu URL: commencement.gatech.edu **Community Service** • Sarah Brackmann, Director of Community-Based Learning, Service learning, Alternative Service Breaks, annual MLK Experiential and Engaged Learning, Day of Service, internships; civic engagement; volunteer, sarah.brackmann@gatech.edu paid and/or for-credit opportunities with a diverse range **URL:** cbl.learning.gatech.edu of partners • Jayde Nelson, Director of Civic Engagement, Center for Student Engagement, (404) 894-1197, inelson324@gatech.edu URL: civic-engagement.gatech.edu **Dean of Students** John Stein, Associate Vice President for Student Life & Dean of Student advocacy/support, complaint resolution, Students, (404) 894-6367, john.stein@vpss.gatech.edu crisis/emergency loan funds, academic considerations • For graduate student concerns: Stephanie Ray, Associate Dean for medical reasons, referrals from faculty/staff of Students, (404) 894-2561, regarding students of concern, etc. stephanie ray@studentlife gatech edu. • To submit a referral or request for academic or non-academic concerns: studentlife.gatech.edu/services/help-request-forms **URL:** studentlife.gatech.edu **Dining Services** Ryan Greene, Executive Director, Dining & Retail, (404) 894-5721, rvan.greene@gatech.edu; dining@gatech.edu

Question/Concern About... Contact Residential dining, meal plans, retail dining, catering **URL:** dining.gatech.edu; services, food allergies, dietary restrictions, food delivery For Starship Robot food deliveries: dining.gatech.edu/starship Discrimination, Harassment, and Retaliation • Complaints against a faculty member: Kyla Ross, Assistant Vice Complaints/inquiries by students, employees, or 3rd Provost for Advocacy & Conflict Resolution, (404) 894-2863. kyla.ross@gatech.edu parties due to race, religion, etc., under the discrimination policy: policylibrary.gatech.edu/employment/egual-• Complaints against a staff member: Contact the unit's assigned opportunity-nondiscrimination-and-anti-harassment-HR Employee Relations representative: (404) 385-1111, employee-relations@ohr.gatech.edu • Complaints against a student: Office of Student Integrity in Dean of Students Office through the Public Incident Report • Complaints under Title IX: Alicia Carter Harris, Interim Title IX Executive Coordinator, Office of Equal Opportunity, Compliance & Conflict Management, (404) 894-5698, aharris380@gatech.edu URL: eoc.gatech.edu ADA/504 complaints based on disability: Denise Johnson-Marshall, Director and Institute ADA Coordinator, Equal Opportunity, Compliance & Conflict Management (404) 385-0733, dmarshall@gatech.edu **URL:** eoc.gatech.edu/equity-compliance • Complaints may also be filed online via an online form or with the EthicsPoint website Reta Pikowsky, Associate Vice Provost & Registrar, Registrar's Family Educational Rights and Privacy Act (FERPA) Office, (404) 894-4150, reta.pikowsky@registrar.gatech.edu; Privacy of student records, designation of directory information, release of student records. comments@registrar.gatech.edu URL: registrar.gatech.edu Fee Payment (Bursar) Curlyne Andrew, Associate Bursar, (404) 894-5532, curlyne.andrew@business.gatech.edu: Tuition payments, fees, refunds, etc. bursar.ask@business.gatech.edu URL: bursar.gatech.edu **Financial Aid** Katie Conrad, Executive Director, Office of Scholarships & Financial Loans, scholarships, federal work-study, Pell grants, Aid, (404) 894-1947, katie.conrad@finaid.gatech.edu: questions about FAFSA, and changes in family financial finaid@gatech.edu URL: finaid.gatech.edu situation Tyler Barker, Associate Director, Development & Fundraising, **Foster Youth** Financial support, programs, and support services Student Engagement & Well-Being through GT HUB for current and former foster youth. (404) 894-2702, tyler.barker@dev.gatech.edu **URL:** parents.gatech.edu/resources/gt-hub **Fraternity & Sorority Life** Jamison Keller, Assistant Dean of Students & Director, Fraternity & New member recruitment; anti-hazing initiatives; advising Sorority Life, Center for Student Engagement (404) 894-9192, jkeller38@gatech.edu and support for four councils and 52 chapters. **URL:** greek.gatech.edu Free Speech; Freedom of Expression; Academic Luoluo Hong, Vice President for Student Engagement & Well-Being (404) 385-0430, vp_sewb@gatech.edu Freedom **URL:** students.gatech.edu/freedom of expression 1st amendment rights/responsibilities; University System of Georgia policies; Georgia Tech time, place and manner procedures; filing complaints

General Education

Baccalaureate degree requirements, degree pathways, general education/core curriculum requirements.

Submitting grades, change of grades, grade appeal process, transcripts, etc. (see also "Registration; Transcripts")

Beth Spencer, Director, Undergraduate Curricular Initiatives (404) 385-5464, beth.spencer@gatech.edu

URL: <u>undergradcurriculum.oue.gatech.edu/general-education</u> Reta Pikowsky, Associate Vice Provost & Registrar, Registrar's Office, (404) 894-4150, reta.pikowsky@registrar.gatech.edu; comments@registrar.gatech.edu

URL: registrar.gatech.edu

Question/Concern About...

Graduate Student Services

Graduate orientation, GT6000, graduate student employment, graduate fellowships, thesis and dissertation support, graduate student experience survey, support to Graduate Student Government Association (see also "Dean of Students")

Health - Education and Prevention: Wellness

Educational programs, events, and workshops; eight dimensions of wellness; body image and nutrition counseling; sexual violence prevention, education; health and wellness promotion efforts (see also "Alcohol and Other Drugs - Education/Prevention")

Health - Medical Care Services

Cold care. flu shots, immunizations, well-woman care. reproductive health services, pharmacy, psychiatry, sports medicine, allergy clinic, and travel clinic.

Health - Mental Health Services; Counseling

Mental health care, counseling, depression and suicide intervention, psychological/psychiatric concerns, healthy relationships, support groups, etc. (see also "Alcohol and Other Drug Education - Recovery/Treatment").

Housing

On-campus housing for students, residence hall applications, and information about off-campus housing, First-Year Wellness Experience (see also "Living-Learning" Communities" and "Residential Life").

International Students

Transition to US, SEVIS compliance, intercultural education.

Intercultural Education

Activities, events, and programs to develop intercultural competencies, foster workplace skills, foster constructive dialogue, support freedom of expression, and improve campus climate (see also "Belonging; Inclusion")

Interfaith Services and Spirituality

Campus chaplains, 50+ faith-based student organizations (see also "Belonging; Inclusion")

Leadership Development

Grand Challenges Living-Learning Community, Leading Edge: One-on-One Leadership Coaching, Leadership Studies minor, leadership workshops and speakers, selfdirected learning, group mentoring, scholarship opportunities, and self-assessment tools

LGBTOIA Resources

Supporting allyship, coming out, transition, and belonging via dialogue, advocacy, and engagement.

Contact

James Black, Director of Student & Academic Affairs, Office of Graduate Education

(404) 894-4839, iblack@gatech.edu

URL: grad.gatech.edu

Joi Alexander, Director, Wellness Empowerment Center (404) 894-2890, joi.alexander@gatech.edu; healthv@gatech.edu

URL: wellnesscenter.gatech.edu or

wellbeingroadmaps.gatech.edu/roadmap-for-students

Benjamin Holton, Senior Director, Stamps Health Services (404) 385-1938, benjamin.holton@health.gatech.edu

URL: health.gatech.edu

• Vidal Annan, Senior Director, Center for Mental Health Care & Resources, (404) 894-9175; (404) 894-2575 for appointments, vidal.annan@studentlife.gatech.edu

URL: mentalhealth.gatech.edu

• Shannon Croft, Director, Stamps Psychiatry Clinic. (404) 894-3498 for appointments, shannon.croft@health.gatech.edu

URL: health.gatech.edu/psych

Jenny Cotton, Executive Director, Housing & Residence Life (404) 894-2486, jenny.cotton@housing.gatech.edu

URL: housing.gatech.edu

- Housing Help Desk: (404) 894-2470, available Monday Friday 8:00 AM - 5:00 PM, housing.gatech.edu/contact
- Maintenance Requests: housing.gatech.edu/maintenancehousing-residence-life
- Amy Bass Henry, Executive Director, Office of International Education, (404) 894-7475, amv.henry@oie.gatech.edu
- Tina Rousselot de Saint Ceran, Director of International Student & Scholar Services, Office of International Education, (404) 894-7475, trdsc@oie.gatech.edu; info@oie.gatech.edu

URL: oie.gatech.edu

Bernard McCrary, Director, Intercultural Student Programs (404) 894-2561, cmccrary35@gatech.edu

URL: belonging gatech edu.

Bernard McCrary, Director, Intercultural Student Programs (404) 894-2561, cmccrarv35@gatech.edu

URL: belonging.gatech.edu

Living-Learning Community, Leadership Studies Minor, 1:1 Coaching:

• Wes Wynens, Director, Leadership Education & Development (404) 717-5156, wes.wynens@gatech.edu

URL: leadership.gatech.edu

John Lewis Student Leadership Pathways:

• Mariah Liggins, Program Director, Center for Student Engagement, (404) 894-3458, mliggins6@gatech.edu

URL: johnlewis.students.gatech.edu

William Britto, Interim Director, LGBTQIA Resource Center (404) 385-4780, wbritto3@gatech.edu

URL: lgbtgia.gatech.edu

Question/Concern About	Contact
Library Various collections plus an array of innovative services that foster new pathways for learning, knowledge, and information in support of the creation, preservation, and connection of scholarship.	John Freeman, Assistant Dean for Interdisciplinary Initiatives, GT Library (404) 385-4514, john.freeman@library.gatech.edu, URL: library.gatech.edu/service-management
Living-Learning Communities Explore, Global Leadership, Grand Challenges, and the Honors Program for 1 st year students; Women, Science, and Technology and the International House for 2 nd year students and beyond (see also "Undergraduate Experiential Learning").	Kari White, Director of Operations & Strategic Alliances, Housing & Residence Life (404) 385-3831, kari.white@gatech.edu URL: learningcommunities.gatech.edu
Mental Health Services; Counseling Refer to "Health – Mental Health Services; Counseling"	Refer to "Health – Mental Health Services; Counseling"
New Student Programs; Orientation Transition services/support for first-time new college, transfer, and exchange students; Familiarization and Adaptation to the Surroundings and Environs of Tech	James Allen, Jr., Director of New Student & Transition Programs, (404) 894-6897, jallen352@gatech.edu URL: transitionprograms.gatech.edu
Parking and Transportation Transit services, student paratransit, Stingerette nighttime service, parking permits, bicycle use and safety, commuting options, and visitor info. Pregnant and Parenting Students Academic and employment-related accommodations for	 Transit Shuttle/Paratransit Services: Derrick Walker, Director, Transportation, (404) 894-9644, derrick.walker@pts.gatech.edu Stingerette Nighttime Services: Daniel Dixon, PTS Ops Asst. Manager, (404) 385-7275, daniel.dixon@pts.gatech.edu Regional Transit Passes, Biking, Alternative Transportation, Commute Options: Lisa Safstrom, Campus Transit Planner, (404) 385-6030, lisa.safstrom@pts.gatech.edu Parking Enforcement, Facilities & Events: William Boso, Director, Parking, (404) 894-3010, william.boso@pts.gatech.edu Customer Service, Permits, Visitor Information: Keith Trawick, Manager, (404) 385-8155, keith.trawick@pts.gatech.edu General Support, Customer Service Questions: (404) 894-0061 After-Hours, 24/7 Operations Dispatch Support: (404) 385-7275 URL: pts.gatech.edu Alicia Carter Harris, Interim Title IX Executive Coordinator, Office of Equal Opportunity, Compliance & Conflict Management
students related to pregnancy, childbirth, miscarriage, or parenting.	(404) 8 94-5698 , <u>aharris380@gatech.edu</u> URL: <u>eoc.gatech.edu</u>
Pre-Graduate and Pre-Professional School Advising Pre-health advising, pre-graduate school advising, pre- teaching; advising; and prestigious fellowships advising and support.	 Shannon Dobranski, Director, Pre-Graduate and Pre-Professional Advising, shannon.dobranski@gatech.edu Charmaine Troy, Associate Director for First- Generation Initiatives, (404) 894-5704, charmaine.troy@gatech.edu URL: pgpp.oue.gatech.edu; firstgen.gatech.edu
Recreation Intramural events, club sports, outdoor recreation programs, aquatic facilities, esports, fitness and personal training, physical wellness classes, Leadership Challenge Course	Brian Smith, Senior Director, Campus Recreation Center (404) 894-3562, brian.smith@crc.gatech.edu URL: crc.gatech.edu
Registration; Transcripts Add/drop, permission numbers, degree progress reports, transcripts, etc. (see also "Commencement/Graduation").	Reta Pikowsky, Associate Vice Provost & Registrar, Registrar's Office, (404) 894-4150, reta pikowsky@registrar.gatech.edu; comments@registrar.gatech.edu URL: registrar.gatech.edu
Residential Life Community-building activities and programs, roommate conflicts, resident assistants, Residence Hall Associations, First-Year Wellness Experience (see also "Housing" and "Living-Learning Communities").	Sheree Gibson, Director of Residence Life, Housing & Residence Life, (404) 894-2472, sheree.gibson@housing.gatech.edu URL: housing.gatech.edu
Safety and Security	Rob Connolly, Chief of Police, Georgia Tech Police Department

Question/Concern About...

Crime alerts, crime prevention and classes, campus safety, Clery reporting, safety escorts, emergency response and notifications, LiveSafe app, law enforcement interagency collaboration

Scholarships

Merit- and need-based awards, both Institute- and college-/school-based (see also "Financial Aid").

Sexual Harassment/Sexual Violence/Title IX -**Advocacy, Response and Support**

Confidential assistance/advocacy and support for victims/survivors and complainants related to sexual harassment, sexual assault, rape, intimate partner violence, domestic violence, and stalking; investigation and intervention; interim remedies

Sexual Harassment/Sexual Violence/Title IX -Prevention

Reducing gender-based violence and prevention programs related to the entire continuum of sexual harassment and sexual violence; improving campus climate; Title IX compliance; implementation of University System of Georgia Board of Regents policy: www.usg.edu/policymanual/section6/C2655/

Student Activities; Student Events

Facilities include John Lewis Student Center & Stamps Commons, Exhibition Hall, the Pavilions, and Academy of Medicine, plus the Ferst Center; over 50 student-led programs sponsored each year via Student Center Programs Council (SCPC); student involvement opportunities in arts, drama, music and performance; safeguarding freedom of expression (see also "Student Organization Services; Student Life")

Student Employment

Campus student employment, including I-9 verification, hiring status, pay issues, and guestions related to the Eligibility for Student Employment Policy: policylibrary.gatech.edu/employment/eligibility-studentemployment

Student Government Association (SGA) -**Undergraduate and Graduate**

Students shared governance, student leadership and involvement opportunities.

Contact

(404) 894-2500, robert.connolly@police.gatech.edu

• Carla Cook, Deputy Chief of Police (404) 894-2500, carla.cook@police.gatech.edu

URL: police.gatech.edu (Install LifeSafe: police.gatech.edu/livesafe) Gina Summers, Senior Associate Director, Office of Scholarships & Financial Aid, (404) 894-8238, gina.summers@finaid.gatech.edu; finaid@gatech.edu

URL: finaid.gatech.edu

- Sara Cherry, VOICE Advocate, Wellness Empowerment Center. (404) 894-4464, sara.cherry@gatech.edu; voice@gatech.edu **URL:** wellnesscenter.gatech.edu/voice/get-support
- Alicia Carter Harris, Interim Title IX Executive Coordinator, Office of Equal Opportunity, Compliance & Conflict Management, (404) 894-5698, aharris380@gatech.edu

URL: eoc.gatech.edu

• For prevention: Susannah Fulling-Smith, Assistant Director for Culture of Respect, Wellness Empowerment Center (404) 894-9980, susannah.fullingsmith@gatech.edu URL: wellnesscenter.gatech.edu/voice/sexual-violence-

prevention-education or wellnesscenter.gatech.edu/voice/NASPA

- For training: Alicia Carter Harris, Interim Title IX Executive Coordinator, Office of Equal Opportunity, Compliance & Conflict Management, (404) 894-5698, aharris380@gatech.edu URL: eoc.gatech.edu
- General program/activity questions: Cary Bloomingdale, Director of Programs, (404) 894-9374, carly.bloomingdale@stucen.gatech.edu **URL**: studentcenter.gatech.edu
- Ferst Center: Daniel Parker, Director, Office of Arts, (404) 894-9195, daniel.parker@arts.gatech.edu **URL:** arts.gatech.edu
- Student & Campus Event Centers: Jamie Alt, Assistant Director of Programs & Advisor, Student Center Programs Council (SCPC), (404) 894-6065, jamie.alt@stucen.gatech.edu

For general student employment information, contact Human Resources - Student Employment:

- Karine Avagian, Student Employment Coordinator, (404) 385-1111, kavagian3@gatech.edu
- Kellye Terrell, Executive Director, Human Resources, (404) 385-1111, kellye.terrell@hr.gatech.edu

URL: hr.gatech.edu/student-employment

For specific issues related to campus job pay, or hiring/employment status, contact Administrative Services Center (ASC):

• HR Services/Customer Service Support, (404) 385-1111, support@asc.gatech.edu

URL: gatech.service-now.com/asc

John Stein, Associate Vice President for Student Life and Dean of Students – Student Government Association (SGA) Advisor (404) 894-6367, john.stein@vpss.gatech.edu; sga@gatech.edu **URL:** sga.gatech.edu

Question/Concern About... Contact Student Organization Services; Student Life Kristina Clement, Associate Dean of Students & Director, Center Clubs/organizations, registration and training for student for Student Engagement organizations, student organization fiscal/procurement 404-894-1936, kristina.clement@studentlife.gatech.edu support, fraternity and sorority life, leadership URL: studentengagement.gatech.edu development, student media, hazing prevention, etc. (see • Edo Diabaka, Director, Student Organization Finance Office also "Student Activities; Student Events") (SOFO), (404)-894-9186 edo.diabaka@studentlife.gatech.edu URL: sofo.gatech.edu Study Abroad • Amy Bass Henry, Executive Director, Office of International International learning experiences; international exchange Education, (404) 894-7475, amy.henry@oie.gatech.edu programs; first-year experience at GT Europe or GT • Lorie Johns Páulez, Director of Education Abroad, Office of Oxford (FYSA); study, internship or research abroad. International Education, (404) 894-7475, lorie.paulez@oie.gatech.edu **URL:** ea.oie.gatech.edu **Technology Support** Request help by phone, email, or via the service portal: Support with academic technology resources for • Administrative Services Center, (404) 385-1111, students, digital learning tools and platforms, advising support@oit.gatech.edu resources and technology support, email access, and wi-URL: asc.gatech.edu fi connectivity issues. Report incidents or request support via chat or a walk-in location: 1st floor of Howell Residence Hall; 2nd floor of Clough Commons next to Kaldi's Coffee; or West Village next to Wreck Stop • URL: gatech.service-now.com/technology **Tutoring; Learning Support** • Erica Chaviano, Assistant Director, Peer Tutoring Programs, Tutoring across multiple disciplines and majors; by (404) 894-5738, erica.chaviano@gatech.edu appointment or drop-in: 1-to-1 and group formats URL: tutoring.gatech.edu available; peer coaching/mentoring; learning assistance; • Melissa lanetta, Executive Director, Communication Center, writing assistance. (404) 385-3612, melissa.ianetta@lmc.gatech.edu URL: communicationcenter.gatech.edu For historically underserved students: • Sybrina Atwaters, Director, OMED: Educational Services, (404) 894-8746, sybrina.atwaters@omed.gatech.edu **URL:** omed.gatech.edu **Undergraduate Student Success Services** Chris Reaves, Assistant Vice Provost & Executive Director for Experiential & Engaged Learning, Office of Undergraduate Experiential learning programs; GT1000/2000; undergraduate research experiences; co-op and (404) 385-7325, chris.reaves@gatech.edu internships; student innovation programs; community-**URL:** experiential.learning.gatech.edu based learning experiences **Vending Machines** Ryan Greene, Executive Director, Dining & Retail, (404) 894-5721, Refunds for food and beverage vending machines on rvan.greene@gatech.edu, vending@dining.gatech.edu **URL:** campusservices.gatech.edu/vending-refunds Georgia Tech's campus; finding or requesting locations. **Veteran Student Services** David Ross, Director, Veterans Resource Center (404) 385-2067, dross35@gatech.edu Support services for veteran and military-connected students; certification of educational benefits, GI Bill **URL:** <u>veterans.gatech.edu</u> benefits, academic support coordination, etc. Refer to "Belonging; Inclusion," "Health - Education and Prevention; Wellbeing Wellness" and "Recreation" Refer to "Belonging; Inclusion," "Health - Education and Prevention; Wellness" and "Recreation" **Women's Resources & Support** Melissa Gerrior, Director, Women's Resource Center

Last Reviewed: January 29, 2025 by the Office of the Vice President for Student Engagement & Well-Being.

(404) 894-8306, mgerrior3@gatech.edu

URL: womenscenter.gatech.edu

Activities, programs, and services on issues related to

gender and to gender parity in education and career