Question/Concern About…	Contact
Academic Advising Non-major degree requirements, remediation, undecided/returning students.	Lorett Swank, Executive Director, Academic Success & Advising/Interim Executive Director, Office of Student Achievement (404) 894-5054, lorett.swank@gatech.edu; success@gatech.edu **URL:** success.gatech.edu, achievement.gatech.edu
Academic Accommodations; Accessibility Americans With Disabilities Act (ADA) and Section 504 advocacy/services for students; event access consultations; assistance/service animals and emotional support animals (ESA).	Sabrina Barnes, Assistant Dean/Director, Disability Services, (404) 894-2563, sbarnes60@gatech.edu; dsinfo@gatech.edu **URL:** disabilityservices.gatech.edu • *Testing services:* Toma Martin, Testing Center Coordinator, (404) 894-9180, tmartin340@gatech.edu • *ADA/504 complaints based on disability:* Denise Johnson-Marshall, ADA Coordinator, Equal Opportunity, Compliance & Conflict Management, (404) 385-0733, dmarshall@gatech.edu **URL:** eoc.gatech.edu
Academic Appeals; Academic Grievances Grade appeals; disputes relating to assessment activities that contribute toward satisfaction of graduation requirements.	Kyla Ross, Assistant Vice Provost for Advocacy and Conflict Resolution, (404) 894-2863, advocacy@gatech.edu, **URL:** provost.gatech.edu/reporting-units/advocacy or catalog.gatech.edu/rules/19/ *Options include:* • Informal resolution with the individual faculty member or academic unit • If not resolved informally: students may initiate formal grievance process within the next term after grade was earned • Consultation with the appropriate unit-level administrator • Request Assistance with Informal Resolution
Admissions – Graduate/Professional Programs Admissions requirements, application procedures.	Joy Olabisi, Assistant Vice Provost for Graduate Education, Office of Graduate Education, (404) 894-1610, joy.olabisi@gatech.edu **URL:** grad.gatech.edu
Admissions – Undergraduate Programs Admission requirements, application procedures.	Mary Tipton Woolley, Executive Director, Undergraduate Admissions, (404) 894-4154, marytipton.woolley@admission.gatech.edu **URL:** admission.gatech.edu
Alcohol and Other Drugs - Education/Prevention Reducing high-risk drinking and associated health risks; addressing drug addiction/abuse.	Joi Alexander, Director, Wellness Empowerment Center & Chair of the AOD Prevention Committee, (404) 894-2890, joi.alexander@gatech.edu, healthy@gatech.edu **URL:** wellnesscenter.gatech.edu
Alcohol and Other Drugs - Recovery/Treatment Confidential services and support for students with concerns related to substance use.	Vidal Annan, Senior Director, Center for Mental Health Care & Resources, (404) 894-9175; (404) 894-2575 for appointments, vidal.annan@studentlife.gatech.edu **URL:** mentalhealth.gatech.edu
Arts; Creative Expression; Performing Arts Dance, musical and theatrical performances; exhibitions; installations; residencies; and support for student creative development and endeavors.	Daniel Parker, Director, Office of the Arts, (404) 894-9195, daniel.parker@arts.gatech.edu • *Renting the Ferst Center Theater or Arts Plaza:* Adriana Rosario Perez, Event Coordinator, (404) 385-4684, adriana.perez@arts.gatech.edu, Renting the Ferst Center **URL:** arts.gatech.edu
Athletics – Intercollegiate Intercollegiate sports programs, athletic aid, game schedules, student tickets, student-athlete eligibility, and student-athlete academic support.	Joeleen Akin, Executive Associate Athletic Director for Student-Athlete Development & Deputy Title IX Coordinator, Georgia Tech Athletic Department, (404) 213-5248, jakin@athletics.gatech.edu **URL:** ramblinwreck.com
Basic Needs Services for students experiencing food or housing insecurity, including Klemis Kitchen, Campus Closet, crisis housing, emergency financial assistance, etc.	Steve Fazenbaker, Program Director for Students Temporary Assistance and Resources (STAR), (404) 894-7827, steve.fazenbaker@studentlife.gatech.edu **URL:** star.studentlife.gatech.edu

Question/Concern About…	Contact
Behavior of Students; Conduct of Students Disruptive behavior, academic dishonesty, bullying, hazing, harassment, incivility, violations of free speech, other code of conduct violations; appeals.	Ron Mazique, Associate Dean of Students/Director, Office of Student Integrity, (404) 413-1696, ronald.mazique@studentlife.gatech.edu, osi@mail.gatech.edu **URL:** osi.gatech.edu
Belonging; Inclusion Programs and services to support the holistic success of students who benefit from additional assistance and a network of support, e.g., international students, students from rural communities, students from low-/limited-income families, 1st generation college students, etc.	Lindsay Bryant, Interim Associate Vice President for Arts, Belonging & Community, (404) 894-2014, lindsay.bryant@gatech.edu **URL:** belonging.gatech.edu • Kurtis Watkins, Senior Director, Belonging & Student Support, (404) 894-9929, kurtis.watkins@students.gatech.edu **URL:** support.belonging.gatech.edu
Bookstore Textbooks, course materials, testing supplies, school apparel, educational discount technology purchases, etc.	Reshma Patel, Director, Georgia Tech Barnes & Noble, (404) 894-2515, reshma.patel@bks.gatech.edu *For course materials:* gatech.bncollege.com/course-material/course-finder **URL:** gatech.bncollege.com
Career Development Services Career exploration, job-search/interview preparation, resume writing, career fairs, employer connections, etc., for undergraduate and graduate students.	David Gatson, Executive Director, Career Center, (404) 894-3320, agaston8@gatech.edu, careercenter@gatech.edu **URL:** career.gatech.edu • Lorett Swank, Executive Director, Academic Success & Advising/Interim Executive Director, Office of Student Achievement (404) 894-5054, lorett.swank@gatech.edu **URL:** achievement.gatech.edu
Child Care Services On-campus childcare center for children ages 6 weeks – 5 years at discounted rate; managed by Bright Horizons Family Solutions with certified, licensed professionals.	Allison Watkins, Retail Manager, Auxiliary Services, (678) 662-4753, allison.watkins@gatech.edu **URL:** campusservices.gatech.edu/child-care Hours: Monday – Friday, available from 7 a.m. – 6:30 p.m.
Commencement/Graduation Application for graduation; commencement ceremonies (see also "Registration; Transcripts").	• *Application for Graduation:* Reta Pikowsky, Registrar's Office, (404) 894-4150, reta.pikowsky@registrar.gatech.edu • *Commencement Ceremony:* Serena Wallace, Director, Special Events, (404) 385-2638, events@gatech.edu **URL:** commencement.gatech.edu
Community Service Service learning, Alternative Service Breaks, annual MLK Day of Service, internships; civic engagement; volunteer, paid and/or for-credit opportunities with a diverse range of partners.	• Sarah Brackmann, Director of Community-Based Learning, Experiential and Engaged Learning, Center for Student Engagement, (404) 894-8069, sarah.brackmann@gatech.edu **URL:** cbl.learning.gatech.edu • Jayde Nelson, Director of Civic Engagement, Center for Student Engagement, (404) 894-1197, jnelson324@gatech.edu **URL:** civic-engagement.gatech.edu
Conflict Resolution Confidential support for resolving conflicts with faculty, staff, or other students; exploring options to solve a problem; deciding whether to file a complaint; understanding resources at Tech.	Donna Yarbrough, Ombudsperson, (404) 775-0428, ombuds@gatech.edu **URL:** gatech.edu/ombuds
Dean of Students Student advocacy/support, complaint resolution, crisis/emergency loan funds, academic considerations for medical reasons, referrals from faculty/staff regarding students of concern, etc.	John Stein, Associate Vice President for Student Life & Dean of Students, (404) 894-6367, john.stein@vpss.gatech.edu • *For graduate student concerns:* Stephanie Ray, Associate Dean of Students, (404) 894-2561, stephanie.ray@studentlife.gatech.edu • *To submit a referral or request for academic or non-academic concerns:* studentlife.gatech.edu/services/help-request-forms **URL:** studentlife.gatech.edu
Dining Services Residential dining, meal plans, retail dining, catering services, food allergies, dietary restrictions, food delivery and advanced ordering via Grubhub.	Ryan Greene, Executive Director, Dining & Retail, (404) 894-5721, ryan.greene@gatech.edu; dining@gatech.edu **URL:** dining.gatech.edu;

Question/Concern About…	Contact
Discrimination, Harassment, and Retaliation Complaints/inquiries by students, employees, or 3rd parties due to race, religion, etc., under the discrimination policy: policylibrary.gatech.edu/employment/equal-opportunity-nondiscrimination-and-anti-harassment-policy	• *Complaints against a faculty member:* Kyla Ross, Assistant Vice Provost for Advocacy & Conflict Resolution, (404) 894-2863, kyla.ross@gatech.edu • *Complaints against a staff member:* Contact the unit's assigned HR Employee Relations representative: (404) 385-1111, employee-relations@ohr.gatech.edu • *Complaints against a student:* Office of Student Integrity in Dean of Students Office through the Public Incident Report • *Complaints under Title IX:* Alicia Carter Harris, Interim Title IX Coordinator, Office of Equal Opportunity, Compliance & Conflict Management, (404) 894-5698, aharris380@gatech.edu **URL:** eoc.gatech.edu • *ADA/504 complaints based on disability:* Denise Johnson-Marshall, Director and Institute ADA Coordinator, Equal Opportunity, Compliance & Conflict Management (404) 385-0733, dmarshall@gatech.edu **URL:** eoc.gatech.edu/equity-compliance • Complaints may also be filed online via an online form or with the EthicsPoint website
Family Educational Rights and Privacy Act (FERPA) Privacy of student records, designation of directory information, release of student records.	Reta Pikowsky, Associate Vice Provost & Registrar, Registrar's Office, (404) 894-4150, reta.pikowsky@registrar.gatech.edu, comments@registrar.gatech.edu **URL:** registrar.gatech.edu
Fee Payment (Bursar) Tuition payments, fees, refunds, etc.	Gloria Kobus, Sr. Director, Bursar's Office, (404) 894-5532, gloria.kobus@business.gatech.edu, bursar.ask@business.gatech.edu **URL:** bursar.gatech.edu
Financial Aid Loans, scholarships, federal work-study, Pell grants, questions about FAFSA, and changes in family financial situation.	Katie Conrad, Executive Director, Office of Scholarships & Financial Aid, (404) 894-1947, katie.conrad@finaid.gatech.edu, finaid@gatech.edu **URL:** finaid.gatech.edu
Foster Youth Financial support, programs, and support services through GT HUB for current and former foster youth.	Emily Wong, Senior Director of Development, Student Experience, Office of Development, (404) 894-2702, emily.wong@dev.gatech.edu **URL:** parents.gatech.edu/resources/gt-hub
Fraternity & Sorority Life New member recruitment; anti-hazing initiatives; advising and support for four councils and 52 chapters.	Jamison Keller, Assistant Dean of Students & Director, Fraternity & Sorority Life, Center for Student Engagement, (404) 894-9192, jkeller38@gatech.edu **URL:** greek.gatech.edu
Free Speech; Freedom of Expression; Academic Freedom 1st amendment rights/responsibilities; University System of Georgia policies; Georgia Tech time, place and manner procedures; filing complaints.	Tia Jewell, Director for Strategic Initiatives & Chief of Staff, Student Engagement & Well-Being, (404) 385-0430, vp_sewb@gatech.edu **URL:** students.gatech.edu/freedom_of_expression
General Education Baccalaureate degree requirements, degree pathways, general education/core curriculum requirements.	Roberta Berry, Associate Vice Provost for Undergraduate Education & Student Success/QEP Coordinator, (404) 385-7535, robertaberry@gatech.edu **URL:** undergradcurriculum.oue.gatech.edu/general-education
Grades Submitting grades, change of grades, grade appeal process, transcripts, etc. (see also "Registration; Transcripts").	Reta Pikowsky, Associate Vice Provost & Registrar, Registrar's Office, (404) 894-4150, reta.pikowsky@registrar.gatech.edu; comments@registrar.gatech.edu **URL:** registrar.gatech.edu
Graduate Student Success Graduate student orientation, GT6000, graduate student employment, graduate fellowships, thesis and dissertation support, graduate student experience	James Black, Director of Student & Academic Affairs, Office of Graduate Education, (404) 894-4839, jblack@gatech.edu **URL:** grad.gatech.edu

Question/Concern About…	Contact
survey, support to Graduate Student Government Association (see also "Dean of Students").	
Health - Education and Prevention; Wellness Educational programs, events, and workshops; eight dimensions of wellness; body image and nutrition counseling; sexual violence prevention, education; health and wellness promotion efforts. (see also "Alcohol and Other Drugs - Education/Prevention").	Joi Alexander, Director, Wellness Empowerment Center, (404) 894-2890, joi.alexander@gatech.edu, healthy@gatech.edu **URL:** wellnesscenter.gatech.edu or wellbeingroadmaps.gatech.edu/roadmap-for-students
Health – Medical Care Services Cold care, flu shots, immunizations, well-woman care, men's health care, reproductive health services, pharmacy, psychiatry, sports medicine, allergy clinic, and travel clinic.	Benjamin Holton, Senior Director, Stamps Health Services, (404) 385-1938, benjamin.holton@health.gatech.edu **URL:** health.gatech.edu
Health – Mental Health Services; Counseling Mental health care, counseling, depression and suicide intervention, psychological/psychiatric concerns, healthy relationships, support groups, etc. (see also "Alcohol and Other Drug Education - Recovery/Treatment").	• Vidal Annan, Senior Director, Center for Mental Health Care & Resources, (404) 894-9175; (404) 894-2575 for appointments, vidal.annan@studentlife.gatech.edu **URL:** mentalhealth.gatech.edu • Shannon Croft, Director, Stamps Psychiatry Clinic, (404) 894-3498 for appointments, shannon.croft@health.gatech.edu **URL:** health.gatech.edu/psych
Housing On-campus housing for students, residence hall applications, and information about off-campus housing, First-Year Wellness Experience (see also "Living-Learning Communities" and "Residential Life").	Kari White, Interim Executive Director, Housing & Residence Life, (404) 894-4713, kari.white@gatech.edu **URL:** housing.gatech.edu • *Housing Help Desk:* (404) 894-2470, available Monday – Friday 8:00 AM – 5:00 PM, housing.gatech.edu/contact • *Maintenance Requests:* housing.gatech.edu/maintenance-housing-residence-life
International Students Transition to US, SEVIS compliance, intercultural education.	Amy Bass Henry, Associate Vice Provost for International Academic Programs & Partnerships, Office of International Education, (404) 894-7475, amy.henry@oie.gatech.edu, info@oie.gatech.edu **URL:** oie.gatech.edu
Intercultural Education Activities, events, and programs to develop intercultural competencies and workplace skills, foster constructive dialogue, support freedom of expression, and improve campus climate (see also "Belonging; Inclusion").	Bernard McCrary, Director for Constructive Dialogue & Intercultural Education, Belonging & Student Support, (404) 894-2561, cmccrary35@gatech.edu **URL**: support.belonging.gatech.edu
Interfaith Services and Spirituality Campus chaplains, 50+ faith-based student organizations (see also "Belonging; Inclusion").	Bernard McCrary, Director for Constructive Dialogue & Intercultural Education, Belonging & Student Support, (404) 894-2561, cmccrary35@gatech.edu **URL**: support.belonging.gatech.edu
Leadership Development Grand Challenges Living-Learning Community, Leading Edge: One-on-One Leadership Coaching, Leadership Studies minor, leadership workshops and speakers, self-directed learning, group mentoring, scholarship opportunities, and self-assessment tools.	*Living-Learning Community, Leadership Studies Minor, 1:1 Coaching:* • Stacey Doremus, Interim Director, Leadership Education & Development, (404) 385-0854, sdoremus3@gatech.edu **URL:** leadership.gatech.edu *John Lewis Student Leadership Pathways:* • Mariah Liggins, Program Director, Center for Student Engagement, (404) 894-3458, mliggins6@gatech.edu **URL:** johnlewis.students.gatech.edu
Library Various collections plus an array of innovative services that foster new pathways for learning, knowledge, and information in support of the creation, preservation, and connection of scholarship.	John Freeman, Assistant Dean for Interdisciplinary Initiatives, GT Library, (404) 385-4514, john.freeman@library.gatech.edu, **URL:** library.gatech.edu/service-management

Question/Concern About…	Contact
Living-Learning Communities Explore, Global Leadership, Grand Challenges, and the Honors Program for 1st year students; Women, Science, and Technology and the International House for 2nd year students and beyond (see also "Undergraduate Experiential Learning").	John Nussear, Interim Director of Operations & Strategic Alliances/Director of Conference Services, Housing & Residence Life, (404) 894-2469, john.nussear@conference.gatech.edu **URL:** learningcommunities.gatech.edu
Mental Health Services; Counseling Refer to "Health – Mental Health Services; Counseling."	Refer to "Health – Mental Health Services; Counseling"
New Student Programs; Orientation Transition services/support for first-time new college, transfer, and exchange students; *Familiarization and Adaptation to the Surroundings and Environs of Tech* (FASET) summer sessions; first-year programs.	James Allen, Jr., Director of New Student & Transition Programs, (404) 894-6897, jallen352@gatech.edu **URL:** transitionprograms.gatech.edu
Parking and Transportation Transit services, student paratransit, Stingerette nighttime service, parking permits, bicycle use and safety, commuting options, and visitor info.	• *Transit Shuttle/Paratransit Services:* Derrick Walker, Director, Transportation, (404) 894-9644, derrick.walker@pts.gatech.edu • *Stingerette Nighttime Services:* Daniel Dixon, PTS Ops Asst. Manager, (404) 385-7275, daniel.dixon@pts.gatech.edu • *Regional Transit Passes, Biking, Alternative Transportation, Commute Options:* Kori Thompson, Transit Coordinator, kori.thompson@pts.gatech.edu • *Parking Enforcement, Facilities & Events:* Teddy Yallah, Parking Manager, Sr. teddy.yallah@pts.gatech.edu • *Customer Service, Permits, Visitor Information:* Keith Trawick, Manager, (404) 385-8155, keith.trawick@pts.gatech.edu • *General Support, Customer Service Questions:* (404) 894-0061, support@pts.gatech.edu • *After-Hours, 24/7 Operations Dispatch Support:* (404) 385-7275 **URL:** pts.gatech.edu, driverseat.pts.gatech.edu
Pregnant and Parenting Students Academic and employment-related accommodations for students related to pregnancy, childbirth, miscarriage, or parenting (see also "Child Care Services").	Alicia Carter Harris, Interim Title IX Executive Coordinator, Office of Equal Opportunity, Compliance & Conflict Management, (404) 894-5698, aharris380@gatech.edu **URL:** eoc.gatech.edu
Pre-Graduate and Pre-Professional School Advising Pre-health advising, pre-graduate school advising, pre-teaching; advising; and prestigious fellowships advising and support.	• Shannon Dobranski, Director, Pre-Graduate & Pre-Professional Advising, (404) 894-1922, shannon.dobranski@gatech.edu; • Charmaine Troy, Associate Director for First- Generation Initiatives, (404) 894-5704, charmaine.troy@gatech.edu **URL**: pgpp.oue.gatech.edu; firstgen.gatech.edu
Recreation Intramural events, club sports, outdoor recreation programs, aquatic facilities, esports, fitness and personal training, physical wellness classes, Leadership Challenge Course.	Brian Smith, Senior Director, Campus Recreation, (404) 894-3562, brian.smith@crc.gatech.edu **URL:** crc.gatech.edu
Registration; Transcripts Add/drop, permission numbers, degree progress reports, transcripts, etc. (see also "Commencement/Graduation").	Reta Pikowsky, Associate Vice Provost & Registrar, Registrar's Office, (404) 894-4150, reta.pikowsky@registrar.gatech.edu; comments@registrar.gatech.edu **URL:** registrar.gatech.edu
Residential Life Community-building activities and programs, roommate conflicts, resident assistants, Residence Hall Associations, First-Year Wellness Experience (see also "Housing" and "Living-Learning Communities").	Grant Burlew, Interim Director of Residence Life, Housing & Residence Life, (404) 894-2470, gburlew3@housing.gatech.edu **URL:** housing.gatech.edu
Safety and Security	• Rob Connolly, Chief of Police, Georgia Tech Police Department,

Question/Concern About…	Contact
Crime alerts, crime prevention and classes, campus safety, Clery reporting, safety escorts, emergency response and notifications, LiveSafe app, law enforcement interagency collaboration.	(404) 894-2500, robert.connolly@police.gatech.edu • Carla Cook, Deputy Chief of Police, (404) 894-2500, carla.cook@police.gatech.edu **URL:** police.gatech.edu *Download & Install LifeSafe App:* police.gatech.edu/livesafe
Scholarships Merit- and need-based awards, both Institute- and college-/school-based (see also "Financial Aid").	Gina Summers, Senior Associate Director, Office of Scholarships & Financial Aid, (404) 894-8238, gina.summers@finaid.gatech.edu, finaid@gatech.edu **URL:** finaid.gatech.edu
Sexual Harassment/Sexual Violence/Title IX - Advocacy, Response and Support Confidential assistance/advocacy and support for victims/survivors and complainants related to sexual harassment, sexual assault, rape, intimate partner violence, domestic violence, and stalking; investigation and intervention; interim remedies.	• Sara Cherry, VOICE Advocate, Wellness Empowerment Center, (404) 894-4464, sara.cherry@gatech.edu, voice@gatech.edu **URL:** wellnesscenter.gatech.edu/voice/get-support • Alicia Carter Harris, Interim Title IX Executive Coordinator, Office of Equal Opportunity, Compliance & Conflict Management, (404) 894-5698, aharris380@gatech.edu **URL**: eoc.gatech.edu
Sexual Harassment/Sexual Violence/Title IX - Prevention Reducing gender-based violence and prevention programs related to the entire continuum of sexual harassment and sexual violence; improving campus climate; Title IX compliance; implementation of University System of Georgia Board of Regents policy: www.usg.edu/policymanual/section6/C2655/.	• *For prevention:* Susannah Fulling-Smith, Assistant Director for Culture of Respect, Wellness Empowerment Center, (404) 894-9980, susannah.fullingsmith@gatech.edu **URL:** wellnesscenter.gatech.edu/voice/sexual-violence-prevention-education or wellnesscenter.gatech.edu/voice/NASPA • *For training:* Alicia Carter Harris, Interim Title IX Executive Coordinator, Office of Equal Opportunity, Compliance & Conflict Management, (404) 894-5698, aharris380@gatech.edu **URL**: eoc.gatech.edu
Student Activities; Student Events Facilities include John Lewis Student Center & Stamps Commons, Exhibition Hall, the Pavilions, and Academy of Medicine, plus the Ferst Center; over 50 student-led programs sponsored each year via Student Center Programs Council (SCPC); student involvement opportunities in arts, drama, music and performance; safeguarding freedom of expression (see also "Student Organization Services; Student Life").	• *General program/activity questions:* Carly Bloomingdale, Interim Senior Director, Student and Campus Events Centers, (404) 894-9374, carly.bloomingdale@stucen.gatech.edu **URL**: studentcenter.gatech.edu • *Student & Campus Event Centers:* Jamie Alt, Assistant Director of Programs & Advisor, Student Center Programs Council (SCPC), (404) 894-6065, jamie.alt@stucen.gatech.edu • *Ferst Center:* Daniel Parker, Director, Office of Arts, (404) 894-9195, daniel.parker@arts.gatech.edu **URL:** arts.gatech.edu
Student Employment Campus student employment, including I-9 verification, hiring status, pay issues, and questions related to the *Eligibility for Student Employment Policy:* policylibrary.gatech.edu/employment/eligibility-student-employment.	*For general student employment information, contact Human Resources - Student Employment:* • Karine Avagian, Student Employment Coordinator, (404) 385-1111, kavagian3@gatech.edu • Kellye Terrell, Executive Director, Human Resources, (404) 385-1111, kellye.terrell@hr.gatech.edu **URL**: hr.gatech.edu/student-employment *For specific issues related to campus job pay, or hiring/employment status, contact Administrative Services Center (ASC):* • HR Services/Customer Service Support, (404) 385-1111, support@asc.gatech.edu **URL:** gatech.service-now.com/asc
Student Government Association (SGA) - Undergraduate and Graduate Students shared governance, student leadership and involvement opportunities.	John Stein, Associate Vice President for Student Life & Dean of Students – Student Government Association (SGA) Advisor, (404) 894-6367, john.stein@vpss.gatech.edu, sga@gatech.edu **URL:** sga.gatech.edu
Student Organization Services; Student Life Clubs/organizations, registration and training for student organizations, student organization fiscal/procurement support, fraternity and sorority life, leadership development, student media, hazing	• Kristina Clement, Associate Dean of Students & Director, Center for Student Engagement, (404) 894-1936, kristina.clement@studentlife.gatech.edu **URL:** studentengagement.gatech.edu

Question/Concern About…	Contact
prevention, etc. (see also "Student Activities; Student Events").	• Edo Diabaka, Director, Student Organization Finance Office (SOFO), (404)-894-9186, edo.diabaka@studentlife.gatech.edu **URL:** sofo.gatech.edu
Study Abroad International learning experiences; international exchange programs; first-year experience at GT Europe or GT Oxford (FYSA); study, internship or research abroad.	• Amy Bass Henry, Associate Vice Provost for International Academic Programs & Partnerships, Office of International Education, (404) 894-7475, amy.henry@oie.gatech.edu • Lorie Johns Páulez, Director of Education Abroad, Office of International Education, (404) 894-7475, lorie.paulez@oie.gatech.edu **URL:** ea.oie.gatech.edu
Technology Support Support with academic technology resources for students, digital learning tools and platforms, advising resources and technology support, email access, and wi-fi connectivity issues.	*Request help by phone, email, or via the service portal:* • Administrative Services Center, (404) 385-1111, support@oit.gatech.edu **URL:** asc.gatech.edu *Report incidents or request support via chat or a walk-in location:* • 1st floor of Howell Residence Hall; 2nd floor of Clough Commons next to Kaldi's Coffee; or West Village next to Wreck Stop **URL**: gatech.service-now.com/technology
Tutoring; Learning Support Tutoring across multiple disciplines and majors; by appointment or drop-in; 1-to-1 and group formats available; peer coaching/mentoring; learning assistance; writing assistance.	• Erica Chaviano, Assistant Director, Peer Tutoring Programs, (404) 894-5738, erica.chaviano@gatech.edu **URL:** tutoring.gatech.edu • Melissa Ianetta, Executive Director, Communication Center, (404) 385-3612, melissa.ianetta@lmc.gatech.edu **URL:** communicationcenter.gatech.edu • Lorett Swank, Executive Director, Academic Success & Advising/Interim Executive Director, Office of Student Achievement (404) 894-5054, lorett.swank@gatech.edu **URL:** achievement.gatech.edu
Undergraduate Student Success Experiential learning programs; GT1000/2000; undergraduate research experiences; co-op and internships; student innovation programs; community-based learning experiences (see also "Dean of Students").	Chris Reaves, Assistant Vice Provost & Executive Director for Experiential & Engaged Learning, Office of Undergraduate Education, (404) 385-7325, chris.reaves@gatech.edu **URL:** experiential.learning.gatech.edu
Vending Machines Refunds for food and beverage vending machines on Georgia Tech's campus; finding or requesting locations.	Ryan Greene, Executive Director, Dining & Retail, (404) 894-5721, ryan.greene@gatech.edu, vending@dining.gatech.edu **URL:** campusservices.gatech.edu/vending-refunds
Veteran Student Services Support services for veteran and military-connected students; certification of educational benefits, GI Bill benefits, academic support coordination, etc.	David Ross, Program Director for Veterans Resource Center, Belonging & Student Support, (404) 385-2067, dross35@gatech.edu **URL:** veterans.gatech.edu
Wellbeing Refer to "Belonging; Inclusion," "Health - Education and Prevention; Wellness," and "Recreation."	Refer to "Belonging; Inclusion," "Health - Education and Prevention; Wellness" and "Recreation"

Last Reviewed: September 3, 2026 by the Office of the Vice President for Student Engagement & Well-Being.